

Tutoring Services for Distance Learning Students

by Robert Bermea, Director of Distance Learning, Austin Community College, June 2008

1) Does your institution provide online tutoring for DL students?

- a. Yes
- b. No

2) If so, who provides the service?

- a. External party (e.g.; Smarthinking): _____
- b. College's on-campus tutoring lab

3) If not, are you considering this service?

- a. Considering an external party (e.g.; Smarthinking)
- b. Looking at providing the service through existing college resources
- c. Not considering online tutoring at this time

4) Does your institution provide any specialized on-site tutoring for DL students?

- a. Yes (Please describe: _____)
- b. No

5) Which department's budget pays for DL student tutoring services?

- a. Distance Learning
- b. Tutoring Labs
- c. Another Department: _____

6) Any other thoughts about tutoring for DL students?

School	Name	1		2		3			4		5			6
		Yes	No	External Party	TL	External	College Res	Not Consider	Yes - Describe	No	DL	Tutoring	Other Dept	Other Thoughts
Navarro College	Matt Miller	X			X	X				X				solution is costly
Vernon College	Mike McCoy	X			X				FAQ's about DL logistics			X		
TSTC - Waco	Lance Zimmerman	X		Smarthinking						X	X			
Trinity Valley CC	Terry Spurlock		X				X		Tutoring labs open to DL				Student Services	
Temple Jr. College	Mark Smith	X		Smarthinking						X			several incl. DL	provide same to all students
Dallas CCCD	Audra Barrett	X			X				online tutoring			X		tutoring via Blackboard
College of the Mainland	Janet Wortman		X			X				X				onsite-Math & Science. Must, due to funding
Laredo College	Luis Vazquez	X		Smarthinking						X		X		
South Texas College	Maricela Garcia	X			X	Smarthinking				X		X		
Houston CC	Angela Berweiler	X		Smarthinking	X					X	X			
Delmar College	Jeffrey Getchell	X		Smarthinking						X	X			Online writing labs-all students
Dallas CCCD	Tuck Minnett	X		Smarthinking					Call-ins to Learning Cntr.				Grants, District	necessary service
Tyler Jr. College	Ken Craver	X		Smarthinking-pilot						X			Student Services	
Laredo College	Jerry Sifuentes	X		Smarthinking						X		X	thru a grant	positive feedback-Smarthinking
Victoria College	Helen Dvorak	X		Smarthinking	X					X			Title 5, and others	TL via email, tutoring for all
N. Central Tx. College	Debbie Huffman	X		Smarthinking					Onsite tutoring for all stud.				Grant-Student Succ.	